



INSOURCING VS. OUTSOURCING WAN MONITORING

WAN (Wide Area Network) Monitoring keeps you informed of what traffic is passing through your WAN, helps you troubleshoot problems, and improves WAN performance to keep your business operations uninterrupted.

WAN Monitoring is critical for your business, but is it better to monitor your network and manage vendors yourself, or is it time to hand off the workload to a trusted provider?

INSOURCING

Communicating with (and wrangling) telco vendors to solve problems relies on your staff's expertise and experience.

You must rely on monitoring tools in order to cover odd hours, meaning less visibility.

Requires hiring three times the staff compared to outsourcing in order to achieve 24x7 coverage.

Trouble communicating with vendors can lead to slow or delayed diagnosis and support.

Your staff must spend time and resources on a non-core business function.

VS.



AVAILABLE EXPERTISE



COVERAGE



OVERALL COST



NOTIFICATION OF OUTAGES



RESPONSIBILITY

+

A team of expert engineers with extensive experience is available on tap to help you troubleshoot and handle vendor communications.

+

24x7x365 service, troubleshooting and support assistance backed by the Network Operations Center (NOC).

+

Saves on support staff costs while you enjoy freed-up internal resources.

+

Immediate notification plus diagnosis within 1 hour from ticket opening and monthly performance reporting.

+

Your provider manages and monitors for you, freeing your staff to work on more Responsibility complex network issues.

OUTSOURCING

READY TO EXPERIENCE THE BENEFITS OF OUTSOURCING WAN MONITORING ?

Insourcing can be costly, burdensome, and frustrating. Outsourcing allows you to pass off this mundane yet critical workload to a trusted provider while reaping the rewards. Ready to outsource? Contact LightBound today to get started!