

What is VoIP?

LightBound is a Competitive Local Exchange Carrier providing a comprehensive range of voice and data solutions for business customers. Leveraging leading technologies such as VoIP, or Voice-over-IP, our solutions consistently help businesses increase their productivity and profitability.



What is VoIP ?

VoIP, or Voice over Internet Protocol, allows you to make telephone calls over your data network. VoIP converts the voice signal from your telephone into a digital signal that travels over the data network then converts it back at the other end so you can speak to anyone with a regular phone number.

When placing a VoIP call using an IP phone or adapter, you'll hear a dial tone and dial just as you always have. VoIP can also allow you to make a call directly from a computer using a conventional telephone or a microphone.

Are there any limitations of whom I can call ?

No. you can call anyone who has a telephone number - including local, long distance, mobile, 411 Operator Assistance, as well as international numbers.

What Are Some Advantages of VoIP?

- Lower cost
- Increased functionality

No more dealing with multiple providers for separate voice and Internet access services. If you have a T1 circuit or higher bandwidth Internet connection, no need maintaining separate lines and paying more to do so.

Because VoIP is digital, it can offer features and services that are not available with a traditional phone. Switch to LightBound VoIP and reduce your costs while enjoying a superior level of service

Can I take advantage of VoIP and still use my PBX or Key System ?

Absolutely. We support PBXs and digital key systems., including existing ACD, conferencing and Voicemail systems. We also support traditional PBX systems with ISDN PRI and analog interfaces.

In fact, LightBound VoIP requires no changes to your current phone numbers, including Direct Inward Dial (DID) and toll-free numbers.

LightBound uses industry-standard routers and Integrated Access Devices (IADs) configured, installed and supported by LightBound 24 x7.

Does VoIP support E-911 ?

Yes, LightBound does. Not all VoIP service providers adhere to the FCC regulations of E-911. LightBound's VoIP service allows you all the advantages VoIP has to offer, while still providing you standards based E-911 services.

Total Solution

IP telephony can deliver more functionality at a lower price than conventional telephony solutions, allowing organizations to focus personnel and budget on core business activities.

Call us today at 1-800-844-8649, and let LightBound take care of your voice and data needs, letting you concentrate on your business.